

HEALTHCARE PROVIDER STRATEGIES FOR PROMOTING SAFE CARE

As a provider of patient care, you can **be aware for safe care** by:

- **Reporting** any **events or near misses** that harmed or could have harmed a patient.
- **Using at least two patient identifiers**, not including the patient's room number, when administering medications and blood or blood components, when collecting or transporting blood samples and other specimens for clinical testing, and when providing treatments or procedures.
- **Obtaining a list of medications the patient is currently taking** when he or she is admitted to a hospital or seen in an outpatient setting.
- **Complying with** the Centers for Disease Control and Prevention (**CDC**) **hand hygiene guidelines**.
- **Being an active team member during the "time-out"** before a surgery or procedure.
- **Communicating with patients by using common words** and the same terms used by the patient to describe their condition.
- **Encouraging patients to ask questions** and be involved in their care.
- **Becoming a patient safety champion to help improve the culture of safety** within your facility.



Scan with your mobile device's QR Reader to access the Pennsylvania Patient Safety Authority's website.



An independent agency of the Commonwealth of Pennsylvania

More information is available online at www.patientsafetyauthority.org.
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