



Rachel Benensky, RN

Med/Surg Telemetry
Phoenixville Hospital

Recognized for her dedication to patient safety
by the Pennsylvania Patient Safety Authority

I AM

Patient Safety

Rachel Benensky is committed to patient safety at Phoenixville Hospital. Rachel received instruction from the off-going RN that the physician for a patient, who had just undergone a complex urological surgical procedure, verbally ordered that the patient be discontinued from his suprapubic tube. Rachel questioned the appropriateness of this order and whether this was in the scope of practice for a registered nurse.

Rachel called the physician to verify the order and receive clarification. The physician stated he wanted the patient's urinary bladder catheter removed, not the suprapubic catheter, which would have compromised the patient's recovery.

The next day, Rachel also reported her experience at the facility's safety huddle so that all staff could learn from the incident.

Join the Pennsylvania Patient Safety Authority in congratulating Rachel Benensky for questioning the verbal order and following up with the physician to make sure the patient received appropriate care at Phoenixville Hospital.



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