

I AM PATIENT SAFETY



Lisa Connolly, RN, Medical-Surgical Unit

PHOENIXVILLE HOSPITAL

Recognized for her dedication to patient safety by the Pennsylvania Patient Safety Authority

Lisa Connolly is committed to patient safety at Phoenixville Hospital. As a medical-surgical nurse, Lisa was caring for a patient following joint replacement surgery. Upon reviewing her patient's electronic medical record, she noticed the surgeon had ordered two specific blood thinner medications for him to take after surgery — one was the blood thinner he had taken at home before surgery and the second was another medication.

Lisa immediately questioned why two of the same medications were ordered for her patient and held both doses upon further review. The attending physician was notified, and new medication orders were obtained. It was discovered that the surgeon and pharmacist received a clinical alert within the electronic medical record, but both ignored the alert. As a result of Lisa's questioning and subsequent follow-up to verify and validate the medications, the patient did not receive two of the same blood thinner drug. The lessons learned from this near-miss event were shared at unit-based and leadership safety huddles.

Join the Pennsylvania Patient Safety Authority in congratulating Lisa Connolly for making patient safety at Phoenixville Hospital a priority.

