

# I AM PATIENT SAFETY



## FULTON COUNTY MEDICAL CENTER

*Recognized for her dedication to patient safety by the Pennsylvania Patient Safety Authority*

Emily Coon is committed to patient safety at Fulton County Medical Center. As a nurse in the emergency department (ED), Emily works to improve the delivery of care to her patients. Part of this effort includes using the electronic medical record system to ensure her patient's medications are updated regularly with outside pharmacy information. The medication reconciliation process can be time consuming, but Emily recognized the value in obtaining a patient's medication list and comparing it to external pharmacy records.

Emily recently cared for a patient in the ED who had a strange set of symptoms, given the patient's age and medical history. While performing medication reconciliation, she noticed the patient recently had a prescription filled for a class of drug which was not consistent with her medical history. Emily questioned the patient thoroughly, which took a significant amount of time. After reviewing the medications over the phone with the patient's family, it was found that the patient received a prescription that was not intended for her. Emily's persistence in this matter helped identify the cause and subsequent treatment of this patient's symptoms.

Join the Pennsylvania Patient Safety Authority in congratulating Emily Coon for making patient safety at Fulton County Medical Center a priority.

