

FINAL MINUTES

MEETING OF:

PATIENT SAFETY AUTHORITY

ONE HACC DRIVE
WILDWOOD CONFERENCE CENTER
HARRISBURG, PENNSYLVANIA

TIME: 11:05 A.M.

DATE: March 10, 2009

PATIENT SAFETY AUTHORITY
Public Meeting
March 10, 2009

Agenda

- I. Call to Order
- II. Approval of January 27, 2008 Meeting Minutes
- III. Report of the Board Chair
- IV. Report of the Executive Director
- V. Initiative/Committee Reports
 - HAI initiative
 - Board Education initiative – with presentation by Kelly Thompson, Esq., Sr. Director of Regulatory Advocacy, HAP
- VI. PA-PSRS Update
 - Medication Errors Occurring with the Use of Bar-Code Administration Technology, Matthew Grissinger, RPh, FASCP, PSA Medication Safety Analyst (tentative)
 - Facility Process Measurement Project Update – Mike Doering, MBA, Executive Director
- VII. Old Business
 - PSA FY 08-09 Budget Update and Assessment Discussion
- VIII. New Business
 - PA-PSRS Technology refresh – Tom Ignudo, PA-PSRS IT Manager; Mike Doering, Executive Director
- IX. Public Comments
- X. Adjournment

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24

Patient Safety Authority

March 10, 2009

- Ana Pujols-McKee, M.D., Chair
- Stanton Smullens, M.D.
- Gary A. Merica, R.Ph.
- Anita Fuhrman, R.N., B.S.
- Joan Garzarelli, R.N., MSN (phone)
- William F. Goodrich, Esquire (absent)
- Cliff Rieders, Esquire (absent)
- Lorina Marshall-Blake (absent)
- Marshall W. Webster, M.D.
- Roosevelt Hairston, Esquire (phone)

Also Present:

- Mike Doering, Executive Director
- Barbara Holland, Esquire, Board Counsel
- Teresa Plesce, Administrative Assistant
- Tom Ignudo, PA-PSRS IT Manager
- Matthew Grissinger, RPh, FASCP, PSA Medication Safety Analyst

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23

PATIENT SAFETY AUTHORITY

The regularly scheduled meeting of the Patient Safety Authority was held on Tuesday, March 10, 2009. Ana Pujols-McKee, M.D., Chair, called the meeting to order at 11:05 a.m.

The motion to approve the minutes of January 27, 2009 carried unanimously.

Report of Executive Director

[Mike Doering reported the March Pennsylvania Patient Safety Advisory will be released at the end of the month. He highlighted several articles in the advisory regarding patient screening and assessment in ambulatory surgical facilities, medication errors regarding the significance of accurate patient weight's, inter hospital transport of non-ICU patients, safety in the MRI environment, and MRI safety screening practices. Mr. Doering stated meetings were held with several groups regarding the utilization of patient safety advisories for the purpose of continuing education credits. He noted talks are being held with Harvard

1 Medical Group and Dr. Tom Gallagher from the University
2 of Washington regarding putting on seminars relating to
3 how to do patient disclosure and the possibility of
4 doing regional workshops. Mr. Doering reported the
5 patient safety liaison program conducted a session
6 called patient safety officer basic curriculum and
7 presented it in the Northeast region on February 26,
8 2009. He advised a session on MRSA is planned for April
9 7, 2009 in Wilkes Barre, PA for ASFs in that region.
10 Mr. Doering noted draft principles for serious event
11 reporting, has been put out for public comment. It went
12 out in the Pennsylvania Bulletin on Saturday, February
13 28, 2009. The results will be discussed at the April
14 28, 2009 Board meeting after the comments have been
15 received and tabulated. Mr. Doering commented on the
16 passing of Alan Rabinowitz, former Executive Director of
17 the Patient Safety Authority, and noted an article will
18 be included in the March advisory in remembrance of Mr.
19 Rabinowitz.]

20 ***

21 Committee Reports

22 [Kelly Thompson, Director of Regulatory Advocacy with
23 HAP (The Hospital & Healthsystem Association of

1 Pennsylvania), gave a presentation on the facility Board
2 of Trustees Education initiative which is a joint
3 educational program with PSA and HAP. She discussed the
4 goals of the program as well as the model which was used
5 at Susquehanna Health System for the initial pilot. She
6 noted Dr. John Combes from AHA (American Hospital
7 Association) was the facilitator for the pilot session.
8 Ms. Thompson stated one of the anticipated outcomes
9 during the next three pilots is enhanced instructions
10 and keying it up a little better for the groups. We
11 want to give them the opportunity to really look at what
12 they have done in the past with their quality committee
13 and how they presented issues to the board, and then
14 determine what are some things they can take away to put
15 into actual practice the next time. She noted overall
16 evaluation on the program was very good and excellent
17 feedback has been received.]

18

19 [Mike Doering stated nursing home HAI reporting training
20 was being conducted for over 1200 people with several
21 more weeks of training sessions to be held around the
22 state. He noted good or excellent responses have been
23 received from over 90 percent of the evaluators in all

1 areas of evaluation. Mr. Doering advised the PA-PSRS
2 pilot is still scheduled for late April for the six
3 participating facilities.]

4 ***

5 Old Business

6 [Mike Doering gave an update on the Patient Safety
7 Authority 2008-2009 budget. He reported the budget is
8 approximately \$5.7 million for the fiscal year and about
9 \$5 million will be spent for this year. Regarding the
10 assessment, Mr. Doering noted the Board is recommending
11 a \$4.0 million assessment for FY 08-09 recognizing it
12 has been a difficult fiscal environment for many
13 facilities. He stated given the number of licensed beds
14 the DOH is going to use as the denominator, which is
15 beds or ASF procedure rooms. The assessment will come
16 out to approximately \$77 per bed or procedure room which
17 is about a 35 percent decrease from what it was for the
18 FY 07-08 year. He also stated the FY 09-10 assessment
19 would take place earlier in the year and would probably
20 exceed the FY 08-09 assessment.]

21 ***

22 New Business

23 [Tom Ignudo, PA-PSRS IT Manager discussed PA-PSRS

1 technology refresh. Mr. Ignudo outlined the PA-PSRS
2 system equipment and functions noting the systems age of
3 five years not to mention the fact it is one of the
4 largest repositories of patient safety reports and
5 growing. We are fast approaching 1 million reports.
6 During this time, over 300 enhancements have been
7 implemented to the system. He stated four drivers
8 constituting the need to upgrade the PA-PSRS system.
9 First is the volume of events being reporting, system
10 functions and the support of all activities within the
11 program; second, the hardware and software are outdated;
12 third, new contract requirements for system
13 enhancements; lastly, the requirement to meet current
14 contract compliance related to demonstrating a disaster
15 recovery test to restore all system functions in the
16 event the home base location would be subject to a
17 ruinous event. Mr. Ignudo discussed in detail each
18 enhancement necessary to accomplish the refreshment of
19 the technology while Mr. Doering reiterated the
20 importance of the refresh and addressed the cost. Mr.
21 Doering informed the board the hardware and software
22 cost is already included in the fiscal year 2008-2009
23 budget at \$150,000 and the personnel cost is already

1 included in the ECRI contract. He advised the quotes
2 received to purchase the hardware, software and license
3 total approximately \$137,000 and requested board
4 approval for the expenditure. The Board unanimously
5 authorized expenditure of up to the budgeted amount of
6 \$150,000.]

7 ***

8
9 PA-PSRS Update

10 [Matthew Grissinger, RPh, FASCP, PSA Medication Safety
11 Analyst gave a presentation on medication errors
12 occurring and the use of bar code labels and
13 administration. He discussed in detail the types of
14 medication errors related to the use and non-use of bar
15 coding. Studies show the effectiveness of bar coding
16 medications is significant as long as staff follow
17 proper medication administration policies and procedures
18 which within the hospital atmosphere can be challenging
19 at times thus creating workarounds and overrides. The
20 FDA regulation requiring all manufacturers to bar code
21 products, while great missed a few variables, such as
22 medications packaged with multiple doses and unreadable
23 bar codes due to the size of container and label. This

1 presented pharmacies with the task of repackaging doses
2 with custom labels plus requiring an area to store
3 inventory.

4 ***

5 [Mike Doering reported on the Facility Process
6 Measurement Project Update. He noted 200 responses were
7 received and 49 percent of all hospitals replied to the
8 survey on process measures. Mr. Doering stated this
9 information will be in the 2008 annual report and he
10 will provide a schedule of the review of the 2008 annual
11 report.]

12 ***

13 [The meeting adjourned at 12:26 p.m.]

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15

Anjeanett Witmer
Minute Clerk
York Stenographic Services

PATIENT SAFETY AUTHORITY
BOARD OF DIRECTORS
REFERENCE INDEX
MARCH 10, 2009

	TIME	COUNTER NUMBER	AGENDA
1			
2			
3			
4			
5			
6			
7			
8			
9	11:05	0090	Call to Order
10	11:06	0131	Approval of Minutes of
11			the January 27, 2009
12			meeting.
13			
14	11:07	0146	Report of the Executive
15			Director
16			
17	11:18	0427	Board Education
18			Initiative
19			
20	11:39	1040	HAI Initiative
21			
22	11:44	1158	PSA FY 08-09 Budget
23			Update
24			
25	11:50	1260	PA-PSRS Technology
26			Refresh
27			
28	12:02	1707	Medication Errors
29			Occurring with the Use
30			Of Bar-Code Administration
31			
32	12:24	2386	Facility Process
33			Measurement Project Update
34			
35	12:26	2450	Adjournment
36			
37			