

Final MINUTES

MEETING OF:

PATIENT SAFETY AUTHORITY

ONE HACC DRIVE
WILDWOOD CONFERENCE CENTER
HARRISBURG, PENNSYLVANIA

TIME: 10:04 A.M.

DATE: December 9, 2008

PATIENT SAFETY AUTHORITY
Public Meeting
December 9, 2008

Agenda

- I. Call to Order
- II. Approval of October 28, 2008 Meeting Minutes
- III. Report of the Board Chair
- IV. Report of the Executive Director
- V. Initiative/Committee Reports
 - HAI initiative
- VI. PA-PSRS Update
 - Understanding Living Wills and DNR Orders, Denise Martindell, RN, JD, PSA Patient Safety Analyst
 - MRSA Reporting in Pennsylvania, Phenelle Segal, RN, CIC, PSA HAI Analyst
- VII. Old Business
 - Patient Safety Education Program – Patient Safety Liaison (PSL) Initiative Overview, Fran Charney, RN, MSHA, CPHRM, CPHQ, CPSO, FASHRM, Director of Education & Megan Shetterly, RN, BS, MS, Northeast PSL
 - Low-reporting facility letter update - Mike Doering, MBA, Executive Director
 - Standardization update – Mike Doering, MBA, Executive Director
- VIII. New Business
 - Facility process measurement project – Bill Marella, MBA, PA-PSRS Project Manager
- IX. Public Comments
- X. Adjournment

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Patient Safety Authority

December 9, 2008

Stanton Smullens, M.D.
Gary A. Merica, R.Ph.
Anita Fuhrman, R.N., B.S.
Ana Pujols-McKee, M.D. (phone)
Joan Garzarelli, R.N., MSN (phone)
Marshall W. Webster, M.D. (phone)
Cliff Rieders, Esquire (phone)
Lorina Marshall-Blake (phone)
William F. Goodrich, Esquire (absent)
Roosevelt Hairston, Esquire (absent)
Laurene M. Baker, PSA Communications Director
Barbara Holland, Esquire, Board Counsel (phone)
Sharon Hutton, PSA Administrative Assistant
Mike Doering, PSA Executive Director

Also Present:

William Marella, PSA Project Manager
Fran Charney, PSA Director of Educaiton
Megan Shetterly, PSA Patient Safety Liaison
Phenelle Segal, PSA Infection Analyst
Denise Martindell, R.N. J.D., ECRI Institute

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PATIENT SAFETY AUTHORITY

The regularly scheduled meeting of the Patient Safety Authority was held on Tuesday, December 9, 2008. Stanton Smullens, M.D., Vice-Chair/Acting Chairperson, called the meeting to order at 10:04 a.m.

The motion to approve the Minutes of October 28, 2008, carried unanimously with the correction of Fran Charney's name on page 4.

Report of Executive Director
[Mike Doering reported the December Patient Safety Advisory is scheduled for release at the end of December with the lead article addressing patient safety issues related to DNR orders and living wills. Mr. Doering noted that a methodology for measuring patient safety in Pennsylvania is being developed, and the measurement will make it possible to identify changes in statewide patient safety per se and send a patient safety dashboard to individual facilities. He stated positive feedback has been received from several PSOs in Pennsylvania regarding the data

1 collection tool, and the information collected will be
2 used as the basis for the 2008 annual report. Mr.
3 Doering stated a significant PA-PSRS enhancement
4 modification is being performed to enable the
5 collection of HAI reports from nursing homes.
6 Requirement definitions and system design activities
7 have been completed. The new system is currently
8 being coded and pilot implementation is anticipated to
9 begin in April 2009. He discussed thirty training
10 venues planned around the state with regard to HAI
11 reporting for nursing homes. He also noted the new web
12 site will soon be active. Mr. Doering reported on the
13 status of several initiatives discussed at the last
14 Board meeting. He noted based on discussions at the
15 last Board meeting, a letter has been developed to be
16 sent to all facilities falling into several categories
17 of low reporting. We are working on a train-the-
18 trainer type program to help facilities with
19 communicating disclosure to patients. A tool kit will
20 be created for them to return to do training at their
21 facility. We are working with the Pennsylvania State
22 Nurses Association to provide CEUs utilizing PSA
23 advisory content. More information will be provided

1 in the future. A brochure has been developed for
2 wrong site surgery to supplement the consumer tip
3 sheet and should be sent to the facilities in the near
4 future.]

5 ***

6 Old Business

7 [Fran Charney, Director of Educational Services, gave
8 a presentation on the patient safety education and the
9 patients safety liaison program. She noted the color
10 coded wrist bands has been a great success and has
11 become a national movement because of a patient safety
12 advisory supplement. She also noted great success
13 with the numerous education and training support
14 offered to the patient safety officers. Ms. Charney
15 discussed the patient safety liaison program. Megan
16 Shetterly, Patient Safety Liaison for the Northeast
17 Region, gave a presentation and discussed her
18 activities since the program began three months ago.
19 She stated she has met with every PSO in every
20 facility she has visited, as well as with clinical
21 leadership and executive leadership in those
22 facilities, and believes they are showing strong
23 support and interest for the patient safety liaison

1 program and for their patient safety initiatives.
2 Facilities are very interested in networking with
3 other peers to share processes. They are also showing
4 interest in PasSKEy, the new website and Patient Safety
5 Authority resources.

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7 New Business

8 [Bill Marella reported on the facility process
9 measurement project. He stated the science of
10 measuring safety in health care is really just at the
11 beginning stage but the Board has raised a challenge
12 to find a way to measure something meaningful in terms
13 of patient safety both at the state level and at the
14 level of individual facilities. He discussed the
15 various things being worked on and discussion was held
16 to get the Board's input.] He received a facility
17 measurement data collection survey which will be sent
18 to all facilities. The data received from this survey
19 will serve as the primary source of information for
20 the 2008 Annual Report. The Board was supportive of
21 this plan.

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23 PA-PSRS Update

1 [Phenelle Segal gave a presentation on MRSA reporting
2 in Pennsylvania. She discussed the findings of a CDC
3 study conducted for an 18-month period between July,
4 2004 and December, 2005, at nine U.S. sites. She
5 noted she is putting together an advisory article for
6 the end of March's publication on success stories
7 related to MRSA.]

8

9 [Denise Martindell gave an overview of the upcoming
10 December Patient Safety advisory article on
11 Understanding Living Wills and DNR Orders. She
12 discussed the definitions of living will and DNR
13 order. Ms. Martindell discussed some examples of
14 where the definitions are not clearly understood and
15 measures that can be taken to prevent this confusion.]

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17 Old Business

18 [Mike Doering discussed a letter to be sent out to
19 low-reporting facilities. He noted the letter
20 contains six criteria and that a particular facility
21 could qualify for all six criteria or only one. If
22 they met at least one of those criteria, the letter
23 would be sent to the CEO, possibly CMO, and PSO. Mr.

1 Doering also gave a serious event standardization
2 update. He noted the letter had been given to the
3 Department of Health but no response has been received
4 as yet. The Board discussed several items within the
5 standardization document. There was clearly no
6 consensus regarding several points. After discussion,
7 it was decided further discussions would be needed to
8 reach consensus on the language of the letter and that
9 the matter should be an ongoing agenda item until the
10 matter is resolved.]

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12 Adjournment

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14 [The meeting adjourned at 12:55 p.m.]

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Jerry Blevins
Minute Clerk
York Stenographic Services

PATIENT SAFETY AUTHORITY
BOARD OF DIRECTORS
REFERENCE INDEX
DECEMBER 9, 2008

	TIME	COUNTER NUMBER	AGENDA
9	10:04	0018	Call to Order
10	10:05	0052	Approval of Minutes of the October 28, 2008 meeting.
11			
12			
13			
14	10:06	0108	Report of the Executive Director
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17	10:30	1492	Report on Patient Safety Education Program
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19			
20	11:09	4200	Facility Process Measurement Project
21			
22			
23	11:42	0320	MRSA Reporting in Pennsylvania
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25			
26	11:58	1254	Understanding Living Wills and DNR Orders
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29	12:20	2680	Low-reporting Facility Letter Update
30			
31			
32	12:27	3120	Standardization Update
33			
34	12:55	5224	Adjournment

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