

FINAL MINUTES

MEETING OF:

PATIENT SAFETY AUTHORITY

ONE HACC DRIVE
WILDWOOD CONFERENCE CENTER
HARRISBURG, PENNSYLVANIA

TIME: 10:00 A.M.

DATE: March 9, 2010

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Patient Safety Authority

March 9, 2010

- Stanton Smullens, M.D., Chairman
- Ana Pujols-McKee, M.D. (phone)
- Gary A. Merica, R.Ph.
- Anita Fuhrman, R.N., B.S. (absent)
- Joan Garzarelli, RN, MSN (absent)
- Cliff Rieders, Esquire (phone)
- Lorina Marshall-Blake (phone)
- Marshall W. Webster, M.D. (absent)
- Roosevelt Hairston, Esquire
- Terry S. Hyman, Esquire

Also Present:

- Mike Doering, Executive Director
- John Clarke, M.D., Clinical Director, PA-PSRS
- Matthew Grissinger, PA-PSRS Director, Error Reporting Programs, ISMP
- Barbara Holland, Esquire, Board Counsel
- Teresa Plesce, Administrative Assistant
- Fran Charney, Director of Educational Programs
- Denise Comorski, HP

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PATIENT SAFETY AUTHORITY
Public Meeting
March 9, 2010

Tentative Agenda

- I. Call to Order
- II. Approval of January 26, 2010 Meeting Minutes
- III. Report of the Board Chair
- IV. Report of the Executive Director
- V. PA-PSRS Update
 - Matt Grissinger presentation – Matthew Grissinger, RPh, FISMP, FASCP
Clinical Analyst, PA-PSRS Director, Error Reporting Programs, ISMP
 - Presentation of recent activities focused on patients/consumers – Mike Doering MBA, Executive Director
 - Demonstration of PassKey system – Denise Comorski, HP and Fran Charney, RN, MSHA, CPHRM, CPSO, CPHQ, FASHRM, Director of Educational Programs
- VI. Old Business
 - Update of Hospital Board Quality and Safety Training – Mike Doering MBA, Executive Director
- VII. New Business
 - Annual Report discussion – Mike Doering MBA, Executive Director
- VIII. Public Comments
- IX. Adjournment

1 ***

2 PATIENT SAFETY AUTHORITY

3 The regularly scheduled meeting of the Patient
4 Safety Authority was held on Tuesday, March 9, 2010.
5 Stanton Smullens, M.D., acting Chair, called the meeting
6 to order at 10:08 a.m.

7 ***

8 The motion to approve the minutes of January 26, 2010
9 carried unanimously.

10 ***

11 Report of Executive Director

12 [Mike Doering, Executive Director, advised the Patient
13 Safety Advisory for March has gone out and a
14 supplementary advisory will be out in mid-March, which
15 focuses on two health care associated infection issues,
16 clostridium difficile infection in nursing homes, and
17 reducing the risk of central line-associated bloodstream
18 infections. Mr. Doering noted in terms of HAI report
19 implementation and reduction activities over 26,000 HAI
20 reports have been received from nursing homes, and a
21 total of 705 of the 717 facilities have reported at
22 least one HAI to date. He reported that the first
23 Webinar for nursing homes was conducted, which was a

1 first look at preliminary HAI data, reporting issues and
2 areas for improvement. Regarding the annual report, Mr.
3 Doering advised draft copies of the report were given to
4 the Annual Report Committee and a conference call will
5 be conducted the following week to discuss. After all
6 changes are made to the report it will be distributed to
7 the full Board for comments.]

8 ***

9 PA-PSRS Update

10 [Matt Grissinger, PA-PSRS Director, Error Reporting
11 Programs, ISMP, gave a presentation on medication errors
12 associated with the use of insulin. He advised that it
13 has been known for many years that when you look at all
14 insulins as a class or group itself it's usually on the
15 top of the list with regard to medications involved in
16 medication errors or those involved in harmful
17 medication errors. He discussed the wrong-drug and
18 wrong-dose errors associated with insulin and also
19 discussed strategies to reduce these risks. Matt
20 developed an interactive PDF worksheet to allow
21 facilities to capture other measures to help with the
22 administration of insulin to patients.]

23 ***

1 [Mike Doering gave a presentation of recent activities
2 focused specifically on patients and consumers. He
3 discussed organization and content features of the PSA
4 web site geared towards the use by patients and
5 consumers. A new web page, "Patients and Consumers" was
6 added to the PSA home page making information more
7 visible and easily obtainable for both the patients and
8 facilities. Regarding National Patient Safety Week, Mr.
9 Doering advised copies of two separate posters were sent
10 out to facilities concerning why reporting matters and
11 patient safety and consumer tips. Cards and a holder
12 with the website information were also provided with the
13 posters for consumer use. He stated good feedback has
14 been received from facilities wanting more information.]

15 ***

16 Old Business

17 [Mike Doering gave an update on board training and the
18 board role in quality and patient safety initiative and
19 implementation. Mr. Doering stated four pilot sessions
20 were conducted with 14 hospitals but it was learned it
21 worked best with individual hospitals versus multiple
22 facilities because each facility's infrastructure is
23 different, even in the larger health systems. He

1 advised a train the trainer program is being developed
2 where people with the right type of experience and
3 background, who had been affiliated with facilities,
4 safety and boards would be trained to conduct the
5 training. A process is underway to see who may be
6 interested in participating in such a group. Mr.
7 Doering advised concerning the cost, it should be a
8 joint effort between the facilities, third parties, HAP,
9 and the Patient Safety Authority.]

10 ***

11 PA-PSRS UPDATE

12 [Fran Charney, Director of Educational Programs, and
13 Denise Comorski, HP, gave a presentation and
14 demonstration of the PassKey system. They discussed the
15 solution that PassKey will present and the
16 accomplishments to date. Ms. Charney noted, currently
17 for the patient safety officer there's no modality
18 that's easily accessible where information can be
19 shared, to learn from lessons learned, have
20 collaboration networking, even know who the other
21 patient safety officers are within the State of
22 Pennsylvania, but with the PassKey system all those
23 things will become available. She discussed the

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1 various options PassKey will offer and the benefits it
2 provides. Ms. Comorski went over in detail how the
3 PassKey site will work and gave an actual demonstration
4 of how to navigate the site and all it has to offer.
5 The site is scheduled to be put into production at the
6 end of May or the beginning of June.]

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8 [The meeting adjourned at 12:23 p.m.]

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Jerry Blevins
Minute Clerk
York Stenographic Services

PATIENT SAFETY AUTHORITY
 BOARD OF DIRECTORS
 REFERENCE INDEX
 MARCH 9, 2010

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6		COUNTER	
7	TIME	NUMBER	AGENDA
8			
9	10:08	0018	Call to Order
10	10:08	0018	Approval of Minutes of
11			the January 26, 2010
12			meeting.
13			
14	10:19	0293	Report of the Executive
15			Director
16			
17	10:25	0463	Matt Grissinger
18			Presentation, Error
19			Reporting Programs, ISMP
20			
21	10:55	1365	Presentation of recent
22			Activities focused on
23			Patients/consumers
24			
25	11:06	1716	Update of Hospital Board
26			Quality and Safety
27			Training
28	11:25	2340	Demonstration of PassKey
29			System
30			
31	6400	12:23	Adjournment
32			