

**APPROVED MINUTES**

**MEETING OF:**

**PATIENT SAFETY AUTHORITY**

CENTRAL PENN COLLEGE  
600 VALLEY ROAD  
SUMMERDALE, PA 17093

TIME: 10:00 A.M.

DATE: MARCH 10, 2015

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**Patient Safety Authority**

**March 10, 2015**

Rachel Levine, M.D., Chair  
Stanton Smullens, M.D., Vice Chair  
Gary Merica, RPh  
Radheshyam Agrawal, M.D. (phone)  
John B. Bulger, DO, MBA  
Joan Garzarelli, RN, MSN (phone)  
Daniel J. Glunk, M.D.  
Lorina Marshall-Blake (absent)  
Eric Weitz, Esq. (absent)  
Cliff Rieders, Esq. (absent)  
Jan Boswinkel, M.D. (phone)

**Also Present:**

Michael Doering, Executive Director  
Howard Newstadt, Finance Director/CIO  
Laurene Baker, Communications Director  
Regina Hoffman, Director of Patient Safety Liaison Program  
Megan Shetterly, Senior Patient Safety Liaison  
Christina Hunt, Director of Collaborative Programs  
Jeffrey R. Miller, M.D.  
Michelle Feil, Senior Patient Safety Analyst  
Susan C. Wallace, Patient Safety Analyst  
Arvind Venkat, M.D., Allegheny Health Network  
Joann Migyanka, D. Ed., Indiana University of Pennsylvania  
Lynda Martin, RN, Director, HAP  
Mary Magee, Patient Safety Analyst

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**PATIENT SAFETY AUTHORITY**

Public Meeting

March 10, 2015 Time: 10:00 AM

Location: The Conference Center at Central Penn College  
600 Valley Road  
Summerdale, PA 17093

**Agenda**

- I. Call to Order
- II. Report of the Board Chair (10:00-10:05)
- III. Approval of the December 9, 2014 Meeting Minutes (10:05-10:10)
- IV. Report of the Executive Director (10:10-10:25)
- V. Authority Programs
  - **"I Am Patient Safety Recognition Campaign"**
    - o Laurene M. Baker, Director of Communications

(10:25-10:45)
  - **"Partnering to Reduce Hospital Acquired Infections"**
    - o Christina M. Hunt, MSN, MBA, HCM, RN, CPPS, Director of Collaborative Programs
    - o Jeffrey R. Miller, MD, MPH, CDC Career Epidemiology Field Officer LCDR, United States Public Health Service Assigned to PA Department of Health,

(10:45-11:05)
  - **"Improving Care for Patients with Autism Spectrum Disorder in the Acute Care Setting"**
    - o Michelle Feil, MSN, RN, CPPS, Senior Patient Safety Analyst
    - o Susan C. Wallace, MPH, CPHRM, Patient Safety Analyst

- 1                   o Arvind Venkat, MD, FACEP, Department of  
2                   Emergency Medicine, Allegheny Health  
3                   Network, Pittsburgh  
4                   o Joann Migyanka, D. Ed., Associate Professor of  
5                   Special Education, Indiana University of  
6                   Pennsylvania  
7                   (11:05-11:35)  
8  
9                   — **"Success through Collaboration: PA-HEN"**  
10                  o Lynda Martin, RN, BSN, MPA, Director, HAP  
11                  o Christina M. Hunt, MSN, MBA, HCM, RN,  
12                  CPPS, Director of Collaborative Programs  
13                  (11:35-12:05)  
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16                  — **"Measuring Patient Safety in Pennsylvania"**  
17                  o Michael C. Doering, MBA, Executive  
18                  Director  
19                  o Mary C. Magee, MSN, RN, CPHQ, CPPS,  
20                  Patient Safety Analyst  
21                  (12:05-12:20)  
22  
23 VI. Old Business  
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26 VII. New Business  
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29 VIII. Public Comment (12:20)  
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31  
32 IX. Adjournment

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PATIENT SAFETY AUTHORITY

The regularly scheduled meeting of the Patient Safety Authority was held on Tuesday, March 10, 2015. Rachel Levine, M.D., Chair, called the meeting to order at 10:00 a.m.

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A motion to approve the minutes of December 9, 2014, carried unanimously.

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Report of Executive Director  
[Michael Doering, Executive Director, said the project with the Department of Health to improve the standardization of serious events and other reports in PSRS was conducted and the feedback received was included in the PA Bulletin. He noted that a webinar was conducted on improving care for patients with autism spectrum disorder in the acute care setting on February 24, 2015. Mr. Doering mentioned educational presentations that were conducted and other events that will be held in the future which include an invitation by the Pennsylvania Chapter of the American Academy of Pediatrics to participate in a key stakeholder meeting regarding infant sleep practices. In terms of collaborative activities he noted that they are

1 working with the HAP Hospital Engagement Network on a  
2 proposal for HEN 2.0 for CMS.]

3 \*\*\*

4 Authority Programs

5 [Laurene Baker discussed the I Am Patient Safety  
6 Recognition Campaign and awards were presented to the  
7 winners.]

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9 [Christina Hunt and Jeffrey Miller, M.D. gave a  
10 presentation on Partnering to Reduce Hospital Acquired  
11 Infections. Dr. Miller discussed supplemental funding  
12 that is likely to become available to the Pennsylvania  
13 Department of Health that the Patient Safety Authority  
14 hopes to be able to share and expand on the work that is  
15 presently collaborated on. These sources are the Public  
16 Health Emergency Preparedness cooperative agreement  
17 supplemental funding for ebola, the domestic ebola  
18 supplement to the Epidemiology and Laboratory Capacity  
19 Grant, and the Hospital Preparedness Program or the HPP  
20 program. He discussed expanding the HAI advisory board to  
21 include representatives from the professional licensure  
22 boards so that the professional licensure boards are aware  
23 of the dependence of infection control and can promulgate

1 within their licensure boards. Christina Hunt discussed  
2 how this expansion would supplement the work in the  
3 strategic plan to develop collaborative and coaching  
4 programs for nursing homes to reduce infections, work with  
5 the Department of Health to improve nursing home quality  
6 data, and implement infection prevention strategies not  
7 only for nursing homes but at other facilities like  
8 ambulatory surgery facilities, birthing centers and  
9 abortion facilities.]

10 \*\*\*

11 [Michelle Feil, Susan C. Wallace, Arvind Venkat, M.D., and  
12 Joann Migyanka, D. Ed, gave a presentation on Improving  
13 Care for Patients with Autism Spectrum Disorder in the  
14 Acute Care Setting. Ms. Feil discussed a needs assessment  
15 conducted by the Bureau of Autism Services for individuals  
16 with autism. She advised that over 3,000 individuals with  
17 autism and members of their family and their caregivers  
18 responded, and in response to the questions about medical  
19 care the respondents specifically reported increased  
20 contact with the health care system mostly through  
21 emergency medical services, emergency department and acute  
22 inpatient hospitalization. What they said when asked  
23 about their experiences with health care was that they had

1 a lot of acute care utilization that was not desired.  
2 They had unwanted outcomes as a result of that care such  
3 as poor discharge planning for the individual with autism  
4 in the family and just in general they had difficulty  
5 finding health care providers experienced and able to  
6 understand the needs of people with autism especially  
7 adults with autism. Ms. Feil discussed the Western  
8 Pennsylvania Autism Services Education Resources and  
9 Training Collaborative which is funded by the Bureau of  
10 Autism Services which support individuals with autism  
11 spectrum disorder and their families. Susan Wallace  
12 discussed facilities that were visited, interviews with  
13 people, and the valuable information that was obtained  
14 from those interactions. Arvind Venkat, M.D. discussed  
15 his reasons to come to the Patient Safety Authority to see  
16 if there were a prevalence of safety events related to the  
17 autistic population and whether there was an opportunity  
18 to educate from a governmental setting and an  
19 institutional setting and an establishment setting health  
20 care providers on this population which is becoming more  
21 prevalent in acute care practice. Dr. Venkat said he  
22 believes that the Patient Safety Authority specifically  
23 highlighting the need for awareness and education and

1 preparation to give health care providers and families the  
2 opportunity to say this population can be addressed  
3 appropriately could help to prevent some of the safety  
4 issues of concern. Dr. Joann Migyanka discussed from an  
5 educational standpoint it is her hope that the Patient  
6 Safety Authority can bring attention and give personnel  
7 the knowledge and skills to successfully deliver the care  
8 and treatment that is needed for the autistic population.]

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10 [Lynda Martin and Christina Hunt gave a presentation on  
11 Success through Collaboration: PA-HEN. Ms. Martin  
12 discussed the National Partnership for Patients and that  
13 the PA HEN was one of 26 Hospital Engagement Networks from  
14 across the nation that worked together with hospitals to  
15 meet two goals, a 40 percent reduction in preventable harm  
16 across 10 hospital acquired conditions and a 20 percent  
17 reduction in 30-day all cause readmissions. Ms. Martin  
18 advised the HENs did this by working with the hospitals by  
19 providing initiatives, strategies, networking and learning  
20 opportunities all focused on improving patient safety.  
21 She discussed the data, how it was obtained and the  
22 results of the data. Christina Hunt reviewed the HEN 1.0  
23 projects conducted by PSA which were the adverse drug

1 events related to opioids, anticoagulants and insulin,  
2 falls, and wrong-site surgery. Michael Doering advised  
3 that HEN 2.0 is moving forward and there is a proposal due  
4 at the end of this month. He advised that HAP is going to  
5 send in a proposal to CMS to maintain the HEN and the HEN  
6 2.0 is at least a one year contract. The Patient Safety  
7 Authority has been asked to participate in the same areas  
8 which are wrong-site surgery, adverse drug events and  
9 falls, and also to do overall educational assistance,  
10 potentially some simulation assistance and support each of  
11 the projects with a PassKey site and to maintain and  
12 monitor those.]

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14 [A motion to approve giving staff the authority to submit  
15 a proposal carried unanimously.]

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17 [Mary Magee gave a presentation on Measuring Patient  
18 Safety in Pennsylvania. Ms. Magee discussed the process  
19 of measuring patient safety. She noted the overall  
20 project goal as outlined in the work plan is to develop  
21 and implement valid metrics to measure progress in patient  
22 safety in Pennsylvania as manifested by trends in harm  
23 reporting, trends in prioritized events and effectiveness

1 of authority led collaborations and projects. She stated  
2 there are three objectives, define a set of patient safety  
3 and operational measures, produce a Patient Safety  
4 Authority dashboard and identify future direction. Ms.  
5 Magee noted at the next meeting information will be given  
6 in more detail and to give the Board time to review the  
7 materials.]

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9 [The meeting adjourned at 12:25 p.m.]

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Anjeanett Toot  
Minute Clerk  
York Stenographic Services

PATIENT SAFETY AUTHORITY  
 BOARD OF DIRECTORS  
 REFERENCE INDEX  
 MARCH 10, 2015

	TIME	COUNTER NUMBER	AGENDA
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9	10:00	.01	Call to Order
10			
11		2.10	Approval of Minutes
12			of December 9, 2014
13			
14		2.28	Report of Executive
15			Director, Michael Doering
16			
17		20.42	I Am Patient Safety
18			Recognition Campaign,
19			Laurene Baker
20			
21		36.33	Partnering to Reduce
22			Hospital Acquired
23			Infections, Christina Hunt,
24			Jeffrey R. Miller
25			
26		55.22	Improving Care for Patients
27			With Autism Spectrum
28			Disorder in the Acute Care
29			Setting, Michelle Feil,
30			Susan Wallace, Arvind
31			Venkat, M.D., Joann
32			Migyanka, D. Ed.
33			
34		39.34	Success through
35			Collaboration: PA HEN, Lynda
36			Martin, Christina Hunt
37			
38		9.46	Measuring Patient Safety in
39			Pennsylvania, Mary Magee
40			
41	12:25	22.36	Adjournment